PRIVACY POLICY

Who We Are

Climb Group is one of the UK's largest networks of equity investors, including individual angels, venture capital firms, early-stage private equity, and investment banks. Through regular events, meetings, and roundtables, we facilitate introductions and discussions across industry, innovation, and investment.

Event Participation and Consent

Climb Group is one of the UK's largest networks of equity investors, including individual angels, venture capital firms, early-stage private equity, and investment banks. Through regular events, meetings, and roundtables, we facilitate introductions and discussions across industry, innovation, and investment.

Data Collection

We collect personal data when you fill in forms on our website, register for events, subscribe to services, or contact us directly. This may include your name, company, contact details, and event-specific requirements. If someone registers on your behalf, we may receive your information indirectly.

We also retain records of correspondence, survey responses, and feedback to facilitate your engagement and to inform you about relevant products and services, provided you have consented to receive such communications. We may contact you via email, phone, or messaging services to invite you to events or request your input on surveys. Participation in surveys is voluntary.

In the event of an incident at one of our venues, we will document the details to comply with health and safety legislation. Additionally, we may automatically collect limited technical data, such as your IP address, browser type, time zone settings, operating system, and interaction data.

Data Sharing

We do not sell personal data to third parties under any circumstances.

We share personal data with event partners during and shortly after events, where relevant to your participation. We also share anonymised data with third-party analytics providers for marketing and research purposes. Furthermore, we share personal data with member organisations of the ClimbGroup, which may use this data for marketing and promotional communications.

All data sharing is conducted under lawful bases and with appropriate safeguards. Where required, we ensure that recipients are subject to written contractual obligations that meet UK GDPR standards, including confidentiality and data protection measures.

Cookies and Tracking Technologies

Our website uses cookies. Non-essential cookies are only activated with your consent. You can manage your preferences via our cookie banner, which complies with ICO and PECR guidance. We do not require a “reject all cookies” option, but we do provide the ability to reject non-essential cookies, in line with current legislation.

Data Retention

We retain personal data only for as long as necessary to fulfil the purposes for which it was collected. Membership-related data is typically retained for up to seven years following the expiry of your membership. Contact details provided during initial enquiries are retained for up to two years. We maintain records of your communication preferences indefinitely to avoid sending you unwanted information. Correspondence is retained for two years to support continuity in case of follow-up queries.

Data Security

All personal data is processed by our staff within the United Kingdom and the European Economic Area. Our servers are also located within these regions. No third party has access to your personal data unless you have explicitly granted permission for such access in relation to a specific company. Climb Group has implemented a robust data protection regime designed to safeguard your information against unauthorised access or disclosure.

We do not engage in automated decision-making processes. Our security measures include physical, electronic, and managerial procedures to protect the data we collect online.

External Links

Our website may contain links to external websites. Please be aware that we do not control these sites and cannot be responsible for the protection and privacy of any information you provide while visiting them. We encourage you to review the privacy policies of any external sites you visit.

Your Rights

You have the right to access the personal data we hold about you, and to request that it be amended or erased. Please note that if you request erasure of your data, your membership with Climb Group will be terminated, as active participation requires the retention of certain personal details. To make such a request, please contact our Data Protection Officer at data@climb-group.com. We will respond to your request within one calendar month.

Climb Group will not share your personal data with third parties for marketing purposes without your explicit consent in relation to the specific organisation involved. If you are dissatisfied with our handling of your data, you have the right to lodge a complaint with the Information Commissioner's Office and to seek judicial remedy without undue delay.

Marketing Preferences

We use your personal data to keep you informed about upcoming events, network news, and opportunities to contribute your views. If you choose not to receive such communications, your membership will be discontinued, as active engagement is a core requirement of our network.

Policy Updates

This policy may be updated from time to time. We encourage you to review this page periodically to ensure that you remain informed about how your data is being used.